

TO:

File in Docket TV-081462

FROM:

Vicki Elliott, Policy Specialist

Carlene Hughes, Compliance Specialist

DATE:

October 15, 2008

SUBJECT:

Comments filed by staff based on October 10, 2008, e-mail from Hansen Brothers Transfer and Storage Company, Inc., in consumer

complaint 104453

Staff discovered, after prompted by comments made by Hansen Brothers, that staff made an error in Tariff 15-C, Item 50, Overtime. Hansen Brothers commented in complaint 104453 as follows:

"My understanding after re-reading the tariff and WAC code is that overtime applies anytime outside of the standard week day business time - 8AM to 5PM. Much the same as any time of the day on a weekend may be considered overtime. It doesn't have to be over a certain amount of hours worked. Please clarify where in the tariff or the WAC it says that overtime can't be charged for starting a job earlier than 8AM. If it truly was an "overtime" concept as you mentioned, then it should be anything over 8 hours, not a time of day."

Based on those comments and a review of Tariff 15-B, Item, staff determined Item 50 should be revised as follows:

ITEM 50- OVERTIME

- 1. Carriers are not required to charge for overtime.
- 2. Carriers may not charge overtime if the overtime was provided for the carrier's convenience because the carrier was unable to provide service on a date requested by the customer but was able to provide service during overtime hours.
- 3. If the carrier charges for overtime, overtime charges will apply in addition to all other applicable rates and charges.
- 4. The carrier may bill the customer overtime charges for <u>loading</u> and <u>unloading</u> services performed:
 - a. Monday through Friday, after 5:00 p.m. and before 8:00 a.m.

- b. Any time on Saturdays, Sundays.
- c. Any time on state-recognized holidays.
 - d. Anytime after eight (8) consecutive hours of service.
- 5. Overtime will be performed only at the request of the customer and at the option of the carrier. The carrier must provide the customer with a written estimate of the total overtime charges and get the customer's written consent before providing overtime service.

Overtime rates:

Rate Applying Per Person, Per Hour	
Minimum	Maximum
\$9.10	\$18.96

Staff will made these revisions in the current proceeding, Docket TV-081462.